

## Introducing Second Exit Solution

In an effort to streamline the exit process, as well as to help you meet federal regulations\*, Campus Partners officially released our Second Exit Solution on Monday, June 2<sup>nd</sup> 2014.

This solution alleviates the burden of individually administering the completion of exits. If one or your borrowers fails to complete his/her first exit, a second exit package (paper) will automatically be sent on your behalf.

Flexibility, automation, and smoother tracking are the hallmarks of the new Second Exit Solution from Campus Partners!

All you need to do is provide us with your information on the Authorization Form and we'll take it from there! The cost of the Second Exit Solution is \$3.00 per exit package, it's a value that you won't want to ignore! Simply complete the attached form, sign and date it, and return it us.

<sup>\*</sup>Federal Requirement – Perkins Loan exit counseling requirements (34 CFR 674.42(b)(1)) provide that if a borrower withdraws from the institution without the institution's prior knowledge or fails to complete an exit counseling session, the institution is required to ensure that exit counseling is provided through either interactive electronic means or by mailing counseling materials to the borrower at the borrower's last known address within 30 days after learning that the borrower has withdrawn from the institution or failed to complete exit counseling as required.



## Campus Partners Second Exit Solution

## **Authorization Form**

Campus Partners Second Exit Solution assists customers with the exit interview follow up that is required on federal loans (and recommended for others) if the student loan borrower fails to complete the initial exit counseling.

I hereby acknowledge receipt of the Second Exit Solution Authorization Form and agree to the terms and conditions as noted. I

This service is available for customers currently utilizing our web based exit service (E-Exit) as well as those that prefer using paper exits. If the student loan borrower fails to complete their E-Exit process or does not complete exit counseling at your school prior to separation, Campus Partners will monitor the process for you and mail the required exit counseling materials to your student loan borrowers.

The cost of the Second Exit Solution Service is \$3.00 per exit package. If you are interested in this service, please complete either Option 1 or Option 2 below and return it to:

Campus Partners Attn: Sales Dept. PO Box 3176 Winston Salem, North Carolina 27102-3176 Fax (336) 607-2025

understand that there will be a charge of \$3.00 for each second exit package printed.

o Auto - Campus Partners will create my Second Exit packages.

## To be completed by the customer:

Program Number(s):

Please select one:

I authorize Campus Partners to set up Second Exit Solution for (School Name)			
Option 1 I currently use Campus Partners' E-Exit service and request the Second Exit Solution for those borrowers that do not complete the web based exit. To ensure accurate creation of Second Exit package generation, I must validate the accuracy of the student loan borrower's separation date.			
Program Number(s) to be included:			
Please select one:  Auto - Campus Partners will create my Second Exit packages.  Mail to borrower OR Mail to customer  Manual - Customer will create Second Exit packages via Exit Interview Package Request Screen.  I will create Second Exit packages at my discretion.			
Option 2 I currently use paper exit packages with Campus Partners and request the Second Exit Solution for those borrowers that do not complete exit counseling. To ensure accurate creation of Second Exit package generation, I must validate the accuracy of the student loan borrower's separation date.			

School Contact:	Phone:	
Email Address:		
Signature	Date:	

Manual – Customer will create Second Exit packages via Exit Interview Package Request Screen.

\_\_\_\_\_ I will create Second Exit packages at my discretion.

\_\_\_\_\_ Mail to borrower OR \_\_\_\_\_ Mail to customer